

Introduction

GROUPAMA GROUP'S ROADMAP

- Technical profitability in Non Life
- Shift of business mix in Life
- Operating efficiency and cost reduction
- Asset de-risking
- Financial strength enhancement

Since end 2011	At 31/12/2015

Strategy driven by	
PERFORMANCE	\square
instead of growth	
	\square



Key messages

SHARP INCREASE IN NET INCOME

- Business consistent with the strategy
 - Group premium income of €13.7 billion
 - Selective growth in France and in International markets
 - Far-reaching partnerships for the future
- Solid technical and operating performance, despite an adverse environment
 - A combined non-life ratio of 99.2%
 - An active portfolio transformation in life, with an increase in the share of unit-linked in individual savings reserves to 20.7%
 - Further control of general expenses in 2015
 - Growth in economic operating income to €163 million (+€34 million)
- Growth in net income to €368 million (+43%)
- Robust solvency margin: 263% under Solvency 2



Highlights

PARTNERSHIPS TO ADDRESS NEW BEHAVIOURS

In 2015,

- Groupama entered discussions with major industrial players
- and signed partnership agreements to support the collaborative economy and innovation ...



2016





Communiqué de presse Paris, le 4 janvier 2016

Groupama et Orange entrent en négociations exclusives pour créer « Orange Banque », une nouvelle banque innovante, 100% mobile

Aujourd'hui, Groupama et Orange annoncent qu'ils entrent en négociations exclusives en vue de conclure un partenariat pour développer un modèle bancaire nouveau qui permettra à Groupama de renforcer son activité de banque en ligne, et à Orange de mener à bien sa diversification dans les services bancaires. Cette

- 1. SELECTIVE GROWTH
- 2. IMPROVED EFFICIENCY
- 3. SOLID BALANCE SHEET



Selective growth

GROWTH OF PREMIUM INCOME

Groupama Revenue breakdown

Premium income in millions of euros	31/12/15	Like-for-like Δ
P&C	7,141	+0.8%
France	5,354	+1.1%
International	1,787	0.0%
L&H	6,324	+1.1%
France	5,341	+0.7%
International	983	+3.7%
Total Insurance	13,465	+1.0%
Financial businesses	280	+0.1%
Total – Groupama	13,745	+0.9%

P&C: property and casualty insurance L&H: life and health insurance

Growth both in French (+0.9%) and international markets (+1.3%)

In France:

- Sharp business increases in group health and protection
- Portfolio stabilisations both in Motor and Home insurances,

International:

 Selective growth, driven by Life & Health businesses

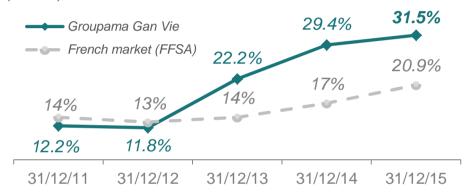


Selective growth

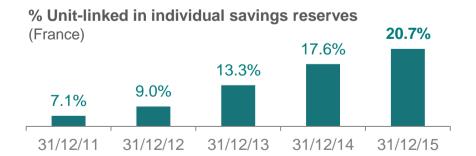
STEERING OF THE BUSINESS MIX IN L&H

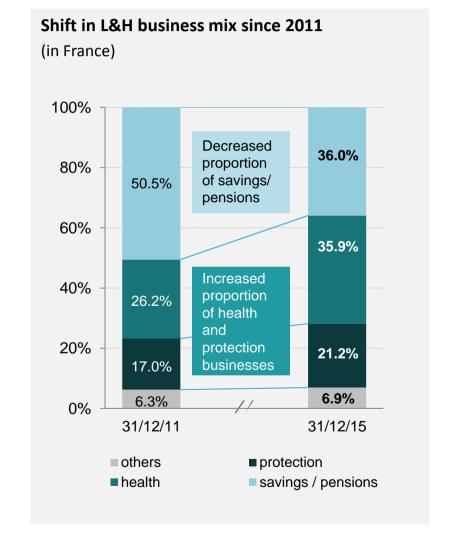
→ Major transformation in new business mix

% Unit-linked in revenue, individual savings/pensions (France)



→ Active portfolio transformation in Life







Selective growth

INTERNATIONAL: BUSINESS STRATEGY FOCUSED ON PROFITABILITY

Revenue breakdown - International insurance

in millions of euros	31/12/15	Like-for-like
Italy	1,600	+0.2%
Turkey	411	+5.1%
Hungary	304	-2.8%
Romania	181	+13.2%
Other countries ⁽¹⁾	274	0%
Total Insurance - International	2,770	+1.3%

(1) Of which Greece, Portugal and Bulgaria

Selective growth in International markets, driven by Life & Health

- +8.7% in Italy
- +5.4% in Turkey
- +12.7% in Romania



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Improved efficiency

CONTROL OF GENERAL EXPENSES

Decrease in general expenses over the period in millions of euros



Control of general expenses

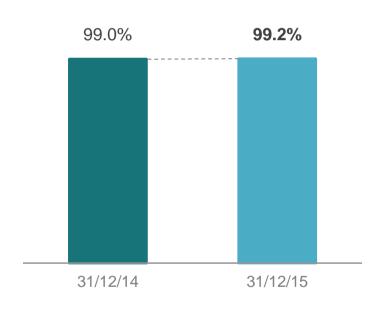
- At group level,
 - across all entities,
 - on all cost items
- A cost basis in 2015 inferior by €400m compared with end-2011 figure



Improved efficiency

STABLE PERFORMANCE DESPITE 2 ADVERSE ITEMS

Groupama non-life combined ratio



Stable non-life combined ratio

- Stable "attritional" claims ratio
- Improvements in both climatic and "severe" claims ratios
- 2-point impact from the low interest rate environment
- Combined ratio below 98% in France
- International non life combined ratio penalised by reserves strengthening in Turkey

Non-life combined ratio	31/12/14	31/12/15
France	98.4%	97.9%
International	101.4%	104.4%



Improved efficiency

SHARP INCREASE IN NET INCOME TO €368M

Breakdown of Groupama net income

In millions of €	31/12/14	31/12/15
Economic operating income	129	163
Net realised capital gains (1)	219	269
Long-term impairment losses on financial instruments (1)	-12	-26
Gains or losses on financial assets booked at fair value (1)	-59	38
Other costs and income	-20	-75
Net profit	257	368

(1) amounts net of profit sharing and tax

43% increase in net income to €368 million

- Strengthened technical and operating efficiency:
 - increased operating income to €163m
 - Despite increasing impacts from the low interest rate environment
- Realised capital gains on divestments of Mediobanca and Véolia Environnement



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Solid balance sheet

ASSET BREAKDOWN IN LINE WITH THE TARGET

Asset portfolio breakdown



(1) Fair value excluding unit linked, repurchase agreements and minorities



- Increase in bond portion
- Cash portion reduced to 3.9%
- Unrealised capital gains of €10.2 billion

In billions of euros	31/12/2014	31/12/2015
Bonds	7.8	7.3
Equities	0.8	0.7
Property	2.0	2.2
Total	10.6	10.2



Solid balance sheet

STRENGTHENED FINANCIAL FLEXIBILITY AND ROBUST SOLVENCY

Shareholders' equity

€8.2 billion +2%

Debt-to-equity ratio

10.2% -1.4 pt

Solvency 2 Margin

263%

Groupama's

"Certificats

Mutualistes":

Successful Launch

- Solvency 2: preliminary data, partial internal model and incorporation of a transitional measure on technical reserves
- "Certificat mutualistes": new equity instrument, with characteristics very similar to equity instruments of mutual banks ("parts sociales")



APPENDICES

- 1. GROUP'S RANKINGS IN FRANCE AND ABROAD
- 2. GROUP'S CONTACTS



Appendices

RANKINGS IN FRANCE



1 ST

IN AGRICULTURAL INSURANCE

(% du total premiums)



1 ST

INSURER OF LOCAL AUTHORITIES

(number of towns insured)



1 ST

IN INDIVIDUAL HEALTH

(revenue)



2_{ND}

IN INDIVIDUAL
PROTECTION
(revenue)



2_{ND}

IN HOME
INSURANCE
(revenue)



4TH

IN MOTOR
INSURANCE
(revenue)



3RD
WEB INSURER

WITH AMAGUIZ (number of clients)





ASSISTANCE COMPANY
WITH MUTUAIDE

(car assistance, travel assistance and insurance, home assistance, janitorial services, sport events)



MULTI-LINE INSURER

3

Property & Casualty insurer

12^E

Life & Health insurer

7 MILLIONS

MEMBERS AND CUSTOMERS

25 500

EMPLOYEES



Appendices

RANKING IN THE INTERNATIONAL MARKETS

4 major markets



Italy

7th insurer in non life



Hungary

4th insurer in non life 1st player in bancassurance with the partnership with OTP Bank



Turkey

2nd agricultural insurer7th insurer in nonlife



Romania

3rd insurer in non life

Other markets



Greece



Portugal



Bulgaria



Slovakia



Tunisia



China



Vietnam

11

COUNTRIES OUTSIDE OF FRANCE

6 MILLIONS
CUSTOMERS

8,000 EMPLOYEES



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