

#### Introduction

#### **GROUPAMA GROUP'S ROADMAP**

- Technical profitability in Non Life
- Shift of business mix in Life
- Operating efficiency and cost reduction
- Asset de-risking
- Financial strength enhancement

Since end 2011	At 31/12/2015

Strategy driven by	
PERFORMANCE	$\square$
instead of growth	
	$\square$



#### **Key messages**

#### SHARP INCREASE IN NET INCOME

- Business consistent with the strategy
  - Group premium income of €13.7 billion
  - Selective growth in France and in International markets
  - Far-reaching partnerships for the future
- Solid technical and operating performance, despite an adverse environment
  - A combined non-life ratio of 99.2%
  - An active portfolio transformation in life, with an increase in the share of unit-linked in individual savings reserves to 20.7%
  - Further control of general expenses in 2015
  - Growth in economic operating income to €163 million (+€34 million)
  - In spite of 2 events impacting the operating income: development of interest rates, evolutions in regulation and jurisprudence in Turkey
- Growth in net income to €368 million (+43%)
- Strengthened balance sheet and increased financial flexibility
- Robust solvency margin: 263% under Solvency 2



#### **Highlights**

#### PARTNERSHIPS TO ADDRESS NEW BEHAVIOURS

#### In 2015,

Groupama

- Groupama entered discussions with major industrial players
- and signed partnership agreements to support the collaborative economy and innovation ...



2016





Communiqué de presse Paris, le 4 janvier 2016

Groupama et Orange entrent en négociations exclusives pour créer « Orange Banque », une nouvelle banque innovante, 100% mobile

Aujourd'hui, Groupama et Orange annoncent qu'ils entrent en négociations exclusives en vue de conclure un partenariat pour développer un modèle bancaire nouveau qui permettra à Groupama de renforcer son activité de banque en ligne, et à Orange de mener à bien sa diversification dans les services bancaires. Cette

# **GROUPAMA GROUP FISCAL YEAR 2015 RESULTS**

- 1. SELECTIVE GROWTH
- 2. IMPROVED EFFICIENCY
- 3. SOLID BALANCE SHEET
- 4. ROBUST SOLVENCY



#### **Selective growth**

#### **GROWTH OF PREMIUM INCOME**

#### Groupama Revenue breakdown

Premium income in millions of euros	31/12/14 pro forma	31/12/15	Like-for-like Δ
P&C	7,085	7,141	+0.8%
France	5,298	5,354	+1.1%
International	1,788	1,787	0.0%
L&H	6,253	6,324	+1.1%
France	5,305	5,341	+0.7%
International	948	983	+3.7%
Total Insurance	13,338	13,465	+1.0%
Financial businesses	279	280	+0.1%
Total – Groupama	13,617	13,745	+0.9%

P&C: property and casualty insurance L&H: life and health insurance

Growth both in French (+0.9%) and international markets (+1.3%)

#### In France:

- Sharp business increases in group health and protection
- Portfolio stabilisations both in Motor and Home insurances,

#### International:

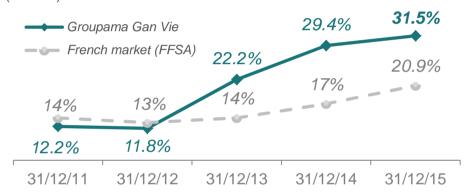
 Selective growth, driven by Life & Health businesses



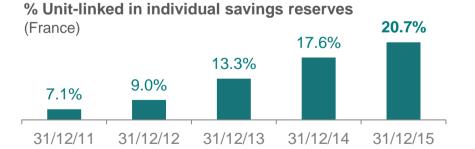
#### STEERING OF THE BUSINESS MIX IN L&H

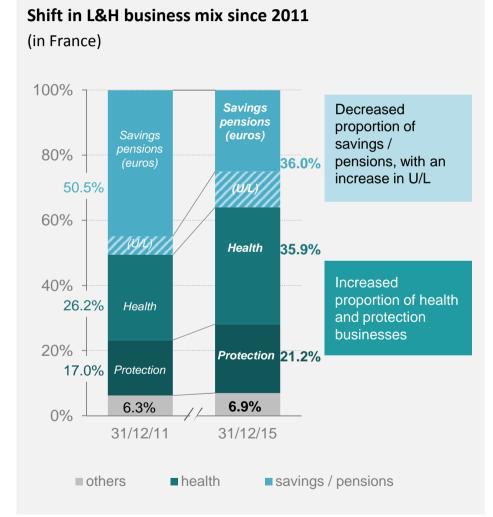
→ Major transformation in new business mix

**% Unit-linked in revenue, individual savings/pensions** (France)



→ Active portfolio transformation in Life







#### **Selective growth**

## INTERNATIONAL: BUSINESS STRATEGY FOCUSED ON PROFITABILITY

#### Revenue breakdown - International insurance

in millions of euros	31/12/15	Like-for-like
Italy	1,600	+0.2%
Turkey	411	+5.1%
Hungary	304	-2.8%
Romania	181	+13.2%
Other countries <sup>(1)</sup>	274	0%
Total Insurance - International	2,770	+1.3%

(1) Of which Greece, Portugal and Bulgaria

## Selective growth in International markets, driven by L&H

- +8.7% in Italy
- +5.4% in Turkey
  - -25% in MTPL
  - +10% in all businesses excluding MTPL
- +12.7% in Romania



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#### **CONTROL OF GENERAL EXPENSES**

### Decrease in general expenses over the period in millions of euros



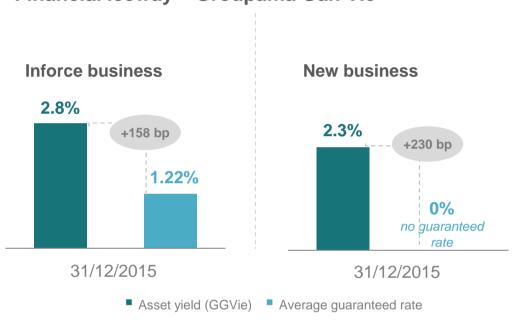
#### **Control of general expenses**

- At group level,
  - across all entities,
  - on all cost items
- A cost basis in 2015 inferior by €400m compared with end-2011 figure



#### L&H: GREATER BUSINESS LEEWAY





### Conservative profit-sharing rates in individual savings:

- Minimum rate of 1.60% given to policyholders, up to 2.80% based on the combination between euro-denominated and unit-linked products within the portfolio
- Total average rate of 1.90% given to individual savings policyholders

#### **Life & Health Economic Operating Income**

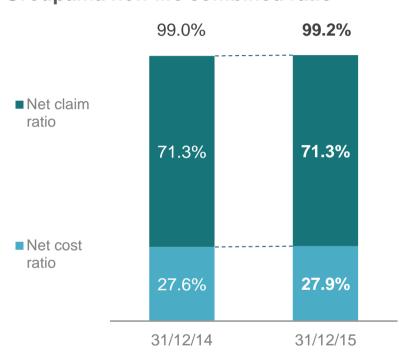
	L&H – France	L&H – International	L&H – Total
31/12/15	€120m	€32m	€152m
31/12/14	€59m	€19m	€78m

o/w impact from interest rate
-€26m
-€11m



#### P&C: STABLE PERFORMANCE DESPITE 2 ADVERSE ITEMS

#### **Groupama non-life combined ratio**



#### Stable non-life combined ratio

- Stable "attritional" claims ratio
- Improvements in both climatic and "severe" claims ratios
- 2-point impact from the low interest rate environment
- Unchanged reserving policy
- Combined ratio below 98% in France
- International non life combined ratio penalised by reserves strengthening in Turkey

Non-life combined ratio	31/12/14	31/12/15
France	98.4%	97.9%
International	101.4%	104.4%

#### **Property & Casualty Economic Operating Income**

	P&C – France	P&C International	P&C – Total
31/12/15	€152m	-€33m	€118m
31/12/14	€83m	€29m	€112m

o/w reserves strengthening in Turkey	o/w impact from interest rate
-€100m	-€108m
-	-€57m



#### SHARP INCREASE IN NET INCOME TO €368M

#### **Breakdown of Groupama net income**

In millions of €	31/12/14	31/12/15
Economic operating income	129	163
Net realised capital gains (1)	219	269
Long-term impairment losses on financial instruments (1)	-12	-26
Gains or losses on financial assets booked at fair value (1)	-59	38
Other costs and income	-20	-75
Net profit	257	368

#### (1) amounts net of profit sharing and tax

### 43% increase in net income to €368 million

- Strengthened technical and operating efficiency:
  - increased operating income to €163m
  - Despite increasing impacts from the low interest rate environment, - €134m in 2015 vs. - €68m in 2014
- Realised capital gains on divestments of Mediobanca and Véolia Environnement



# **GROUPAMA GROUP FISCAL YEAR 2015 RESULTS**

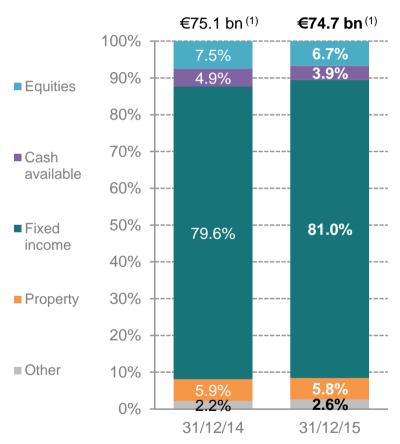
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#### **Solid balance sheet**

#### **ASSET BREAKDOWN IN LINE WITH THE TARGET**

#### Asset portfolio breakdown



(1) Fair value excluding unit linked, repurchase agreements and minorities



- Increase in bond portion
- Cash portion reduced to 3.9%
- Unrealised capital gains of €10.2 billion

In billions of euros	31/12/2014	31/12/2015
Bonds	7.8	7.3
Equities	0.8	0.7
Property	2.0	2.2
Total	10.6	10.2

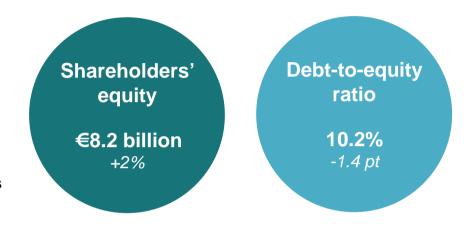


#### **Solid balance sheet**

#### STRENGTHENED FINANCIAL FLEXIBILITY

#### **Active debt management**

- Successful exchange offer and issuance of hybrid debts to institutional investors in May 2014
  - Reimbursement of the total drawn amount of the existing credit facility, €650 millions
- Groupama SA called for early redemption its undated subordinated bonds for a total outstanding amount of €43 millions in July 2015



#### **Certificats Mutalistes Groupama: successful launch**

- On the initiative of the FFSAM and Groupama, the law on the Social and Solidarity Economy of 31 July 2014 (article 54) created a new mode of funding specifically dedicated to mutual organisations: the Mutual Certificate ("Certificate Mutualiste")
- This equity instrument, with characteristics very similar to equity instruments of mutual banks ("parts sociales"), aims to broaden the funding capacities of mutual insurance companies
- It provides Groupama with an opportunity to reinforce its financial strength at the Group level:
  - by issuing a Tier 1 instrument under Solvency 2,
  - at a competitive cost compared with other equity instruments.
- The start is very satisfactory with the launch by Groupama Rhône-Alpes Auvergne of the first issue in December 2015.
- Other Groupama Regional Mutuals will launch their own mutual certificates next June 2016.



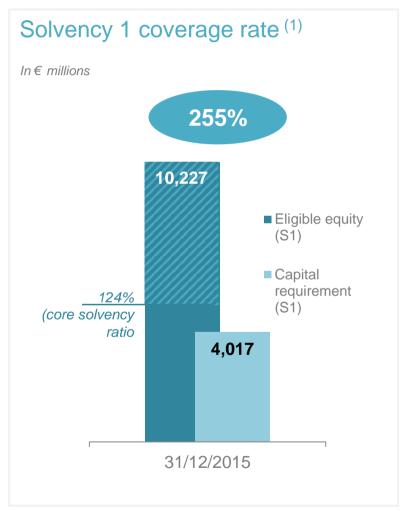
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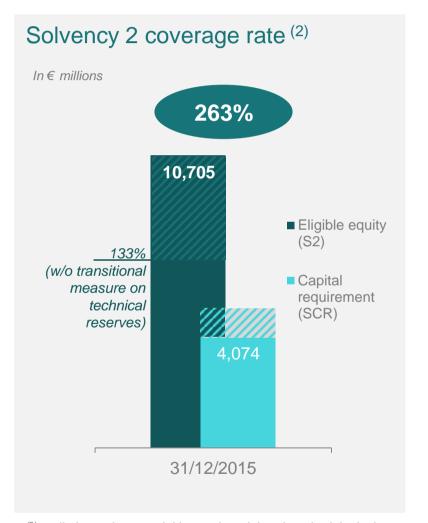


#### **Robust solvency**

#### **SOLVENCY 2 MARGIN OF 263% AT THE END OF 2015**



(1) French GAAP



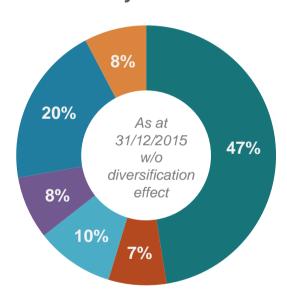
<sup>(2)</sup> preliminary data, partial internal model and methodological choices detailed in the appendix



#### **Robust solvency**

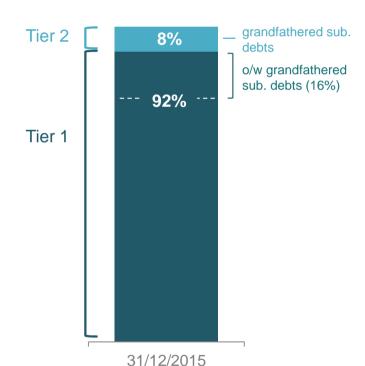
## CAPITAL REQUIREMENT (SCR), ELIGIBLE EQUITY AND SENSITIVITIES

### SCR Capital requirement by risk

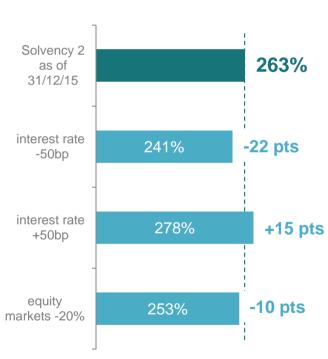


- Market risk
- Counterparty default risk
- Life underwriting risk
- Health underwriting risk
- Non-life underwriting risk
- Operational risk

#### Eligible equity (1)



#### **Sensitivities**



(1) scope w/o financial activities



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Groupama – combined perimeter

# **GROUPAMA GROUP FISCAL YEAR 2015 RESULTS**

### **APPENDICES**

- 1. GROUP'S RANKINGS
- 2. COMBINED RATIOS BY ENTITY
- 3. ASSET PORTFOLIOS
- 4. SOLVENCY 2 METHODOLOGY
- 5. SUBORDINATED DEBT



#### **RANKINGS IN FRANCE**



1 ST

IN AGRICULTURAL INSURANCE

(% du total premiums)



1<sub>ST</sub>

INSURER OF LOCAL AUTHORITIES

(number of towns insured)



1 ST

IN INDIVIDUAL HEALTH

(revenue)



2<sub>ND</sub>

IN INDIVIDUAL
PROTECTION
(revenue)



2<sub>ND</sub>

IN HOME
INSURANCE
(revenue)



**4**TH

IN MOTOR
INSURANCE
(revenue)



WEB INSURER WITH AMAGUIZ

(number of clients)





ASSISTANCE COMPANY
WITH MUTUAIDE

(car assistance, travel assistance and insurance, home assistance, janitorial services, sport events)



**MULTI-LINE INSURER** 

3

Property & Casualty insurer

12E

Life & Health insurer

7 MILLIONS

**MEMBERS AND CUSTOMERS** 

25 500

**EMPLOYEES** 



#### **RANKING IN THE INTERNATIONAL MARKETS**

#### 4 major markets



Italy

7<sup>th</sup> insurer in non life



Turkey

2<sup>nd</sup> agricultural insurer7<sup>th</sup> insurer in nonlife



Hungary

4<sup>th</sup> insurer in non life 1<sup>st</sup> player in bancassurance with the partnership with OTP Bank



Romania

3<sup>rd</sup> insurer in non life

#### Other markets



Greece



Portugal



Bulgaria



Slovakia



Tunisia



China



Vietnam

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COUNTRIES OUTSIDE OF FRANCE

6 MILLIONS
CUSTOMERS

8,000 EMPLOYEES



#### **FIXED INCOME PORTFOLIO AT 31/12/2015**

#### Breakdown by type of issuer

Market value	31/12/2015
Sovereign debts	66.6%
Corporate debts, non financial	17.2%
Financial dents	15.3%
Others	0.9%
Total fixed income portfolio	100.0%

#### Breakdown by geographic area

Market value	Sovereign debts	Corporate debts, non financial
"Core" (France, Germany, Netherlands) • o/w France • o/w Germany	<b>53.8%</b> 52.4% 0.9%	<b>58.0%</b> 39.5% 15.4%
Other € zone countries • o/w Italy • o/w Spain	<b>39.1%</b> 24.6% 8.5%	<b>12.0%</b> 5.2% 2.7%
Rest of the world	7.1%	30.0%
31/12/2015	100.0%	100.0%

#### Breakdown by issuer's rating

Market value	31/12/2015
AAA	5.6%
AA	41.5%
A	12.2%
BBB	35.0%
< BBB & NR	5.7%
Total fixed income portfolio	100.0%

#### **Breakdown by subordination**

Market value	31/12/2015
Senior	57.7%
Covered	20.4%
Subordinated  • o/w T1  • o/w T2	<b>19.9%</b> 1.7% 11.6%
Securitizations	0.8%
Others	1.2%
Total financial debts	100.0%



#### **EQUITY PORTFOLIO AT 31/12/2015**

#### Breakdown by geographical area

Market value	31/12/2015	
Europe • o/w GIIPS	<b>68.9%</b> 10.8%	
North America	19.2%	
Rest of the world	11.9%	
Total Equity portfolio (excl. strategic shareholdings)	100.0%	

#### Issuer breakdown

Market value	31/12/2015
Consumer goods, cyclical	19.4%
Industrials	15.3%
Commodities	3.7%
Energy	5.6%
Health	10.5%
Utilities	2.9%
Consumer goods, non cyclical	9.2%
Financials	19.1%
Technology	9.1%
Telecommunications	5.2%
Total Equity portfolio (excl. strategic shareholdings)	



#### PROPERTY PORTFOLIO AT 31/12/2015

#### Breakdown by geographical area

Market value	31/12/2015
Paris	78%
Business districts Paris' vicinity	19%
Province	3%
Total property portfolio (France)	100%

#### **Breakdown by nature**

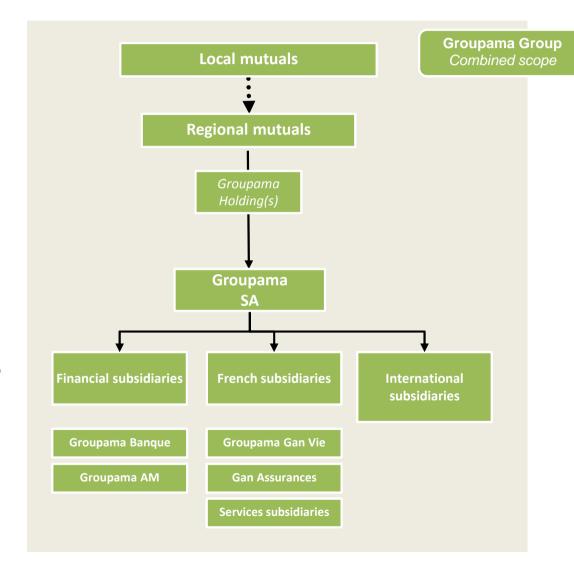
Market value	31/12/2015
Commercial	69%
Residential	27%
Forests	4%
Total property portfolio (France)	100%



#### **SOLVENCY 2: SCOPE**

Groupama will calculate its solvency 2 ratio at the Group level, in accordance with the regulatory provisions:

- on its combined scope, identical to the scope under Solvency 1
- on the basis of the Standard Formula specifications and a Partial Internal Model to calculate the capital requirement (SCR)
  - the Partial Internal Model applies to French entities
- By incorporating a transitional measure on technical reserves
  - which applies to Groupama Gan Vie

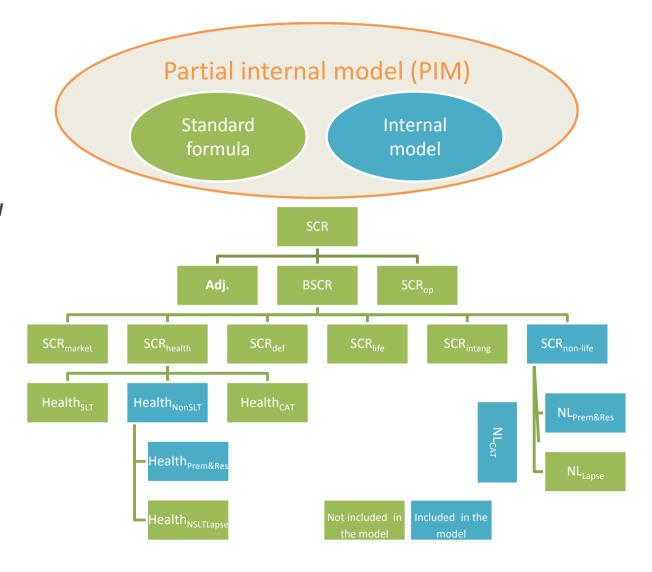




#### **SOLVENCY 2: PARTIAL INTERNAL MODEL**

The Group's SCR incorporates the results of the partial internal model on the two Non-Life and Health/Life risk modules

Groupama obtained the ACPR's approval on its Partial Internal Model in November 2015.





#### **MEASURES FOR ADAPTATION TO SOLVENCY 2**

The new Solvency 2 framework leads to large increases in technical reserves and regulatory capital requirements.
 Consequently, Omnibus 2 was drafted, incorporating specific measures – measures of the long-term guarantees package – adapted to long-term life insurance products.

Long-term guarantee measures		Needs a request for approval	Application
Permanent measure	Volatility adjustment (art.77d)	×	✓
Permanent measure	Matching Adjustment (recital 17f, art.77b&c)	×	×
Transitional measure	On technical reserves (art.308D)	✓	✓
Transitional measure	On rates (art.308C)	✓	×
Other measures			
Transitional measure	Reduced equity shock	*	<b>√</b>
Transitional measure	Grandfathering of subordinated debt	×	✓

• Groupama Gan Vie submitted documentation for the application of the transitional measure on technical reserves and obtained the ACPR's approval in December 2015.



## GROUPAMA SA SUBORDINATED DEBT: MATURITY BREAKDOWN



Туре	Outstanding amount (€m)	Coupon	Call date	Maturity date	S2 treatment
TSSDI	416	6.298%	22/10/2017	Perpetual	Tier 1 (grandfathering)
TSR	750	7.875%	27/10/2019	27/10/2039	Tier 2 (grandfathering)
TSDI	1,100	6.375%	28/05/2024	Perpetual	Tier 1 (grandfathering)



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