

#### **GROUPAMA SA** FY 2008 Results



Analysts & investors conference call

18 February 2009





In €m	FY2007	FY 2008	Change
Revenues	12,133	13,441	+10.8% (1)
Operating profit <sup>(2)</sup>	375	561	+49.6%
Net profit	793	273	-65.6% <sup>(*)</sup>
P&C combined ratio	97.5%	98%	+0.5 pt
Equity	5,918	3,179	-46.3%
Group solvency margin <sup>(3)</sup>	277%	122%	-155 pts
Unrealized capital gains (4)	7,463	972	-87.0%
Debt-equity ratio (excluding Silic)	23.3%	40.5%	+17.2 pts
Annualized ROE (excluding fair value adjustment) <sup>(5)</sup>	22.5%	12.2%	-10.3 pts (**)

<sup>(1)</sup> +10.8% on a reported basis and +3.4% like-for-like over FY 2007

<sup>(2)</sup> Profit from operations (cf. Definition in appendices)

<sup>(3)</sup> According to Solvency I, with partial inclusion of future life insurance benefits

<sup>(4)</sup> Portions attributable to shareholders: €330m at end 2008 vs. €2.97 billion at end 2007

<sup>(5)</sup> Calculated on average equity

<sup>(\*)</sup> excluding €144m in capital gains from disposal of SCOR securities in 2007: **-57.9%** 

(\*\*) excluding SCOR: -6.5 pts





- Strong growth in revenues achieved through various investments plans announced in 2007
- Significant increase in operating profit reflecting the strength of a wellbalanced and rock solid business-model with recurrent flows
- Limited impairments resulting from the financial markets turmoil and very high quality of asset portfolio reflecting the cautious financial strategy of the group
- >> Solvency margin above required level: 122% Solvency I ratio
- >> A group concentrated on merging and integrating its subsidiaries





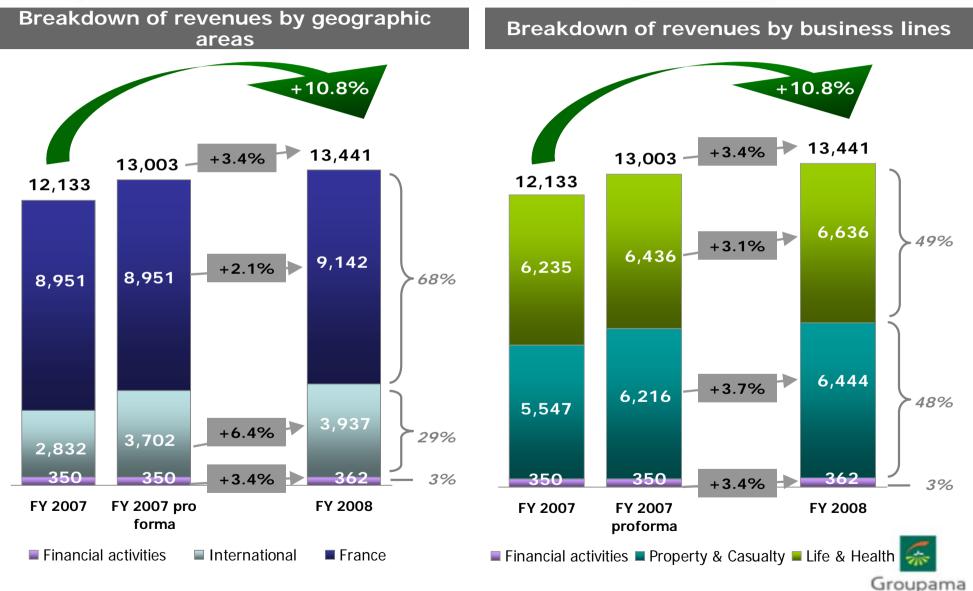
## 1. Revenues and earnings

- 2. Focus on Groupama's assets portfolio
- 3. 2009: perspectives and key success drivers
- Conclusion



# Revenues: growth in all business lines



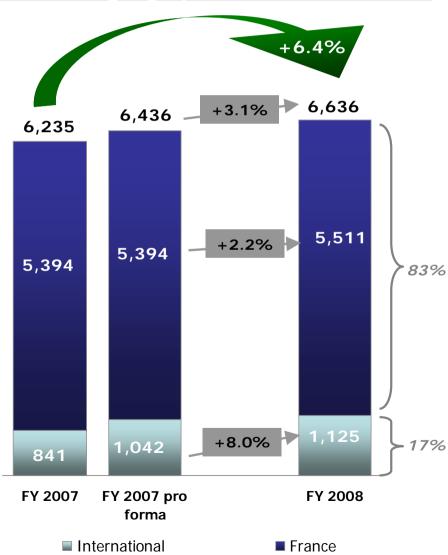


FY 2007 proforma calculations: FY 2008 portfolio perimeter, conversion using 2008 average exchange rates

## Business in Life: a countercyclical performance

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Breakdown of L&H revenues by geographic areas



A countercyclical performance by Groupama:

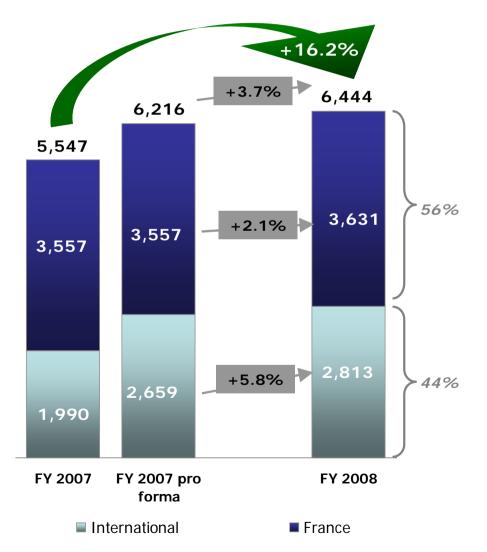
- Growth in revenues from Life insurance (+1,8%)...
- ... while the market encounters a sharp decline (-11% in France in 2008, FFSA)
- Resilience in net inflows:
  - Positive net inflows of €835m in 2008
  - No outflows reported during 4Q08 (lapses in line with amounts reported in 1H08)
  - 4.2% increase in the APE amount
  - ... while the market records a huge fall (-47.5% in France in 2008, FFSA)
- Structural explanations:
  - First returns on CAP 2008 investments plan
  - Groupama's clients profile
  - Growing penetration rate in the Regional Mutuals
  - Positive effects of the "4.60%" Groupama campaign



#### Business in P&C: buoyant performance



Breakdown of P&C revenues by geographic areas



- A growth in revenues in line with the market despite a highly competitive environment
- A successful launch of Amaguiz
  - 6230 motor subscriptions in portfolio at the end of 2008, ahead of the business plan
- A steady market share (13,3% in France)

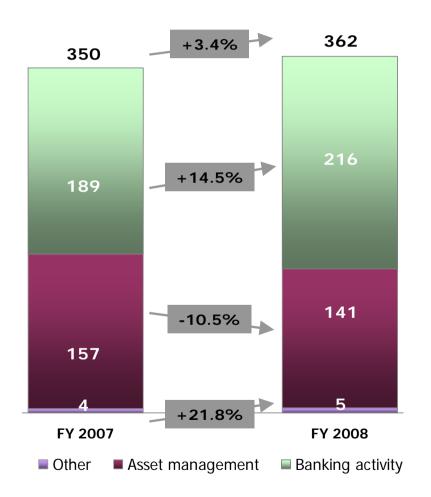




#### Financial activities: resilient performance



Breakdown of revenues by financial activities



- Development of Groupama Banque on target: 444,905 customers in 2008
- Groupama Asset Management performance weakened by the financial markets turmoil
- Asset under management:
  - €81billion in 2008 with new international subsidiaries included in its management perimeter (Nuova Tirrena, UK, Greece)
  - Third-parties represent 18% of AUM in 2008 vs. 15% in 2007

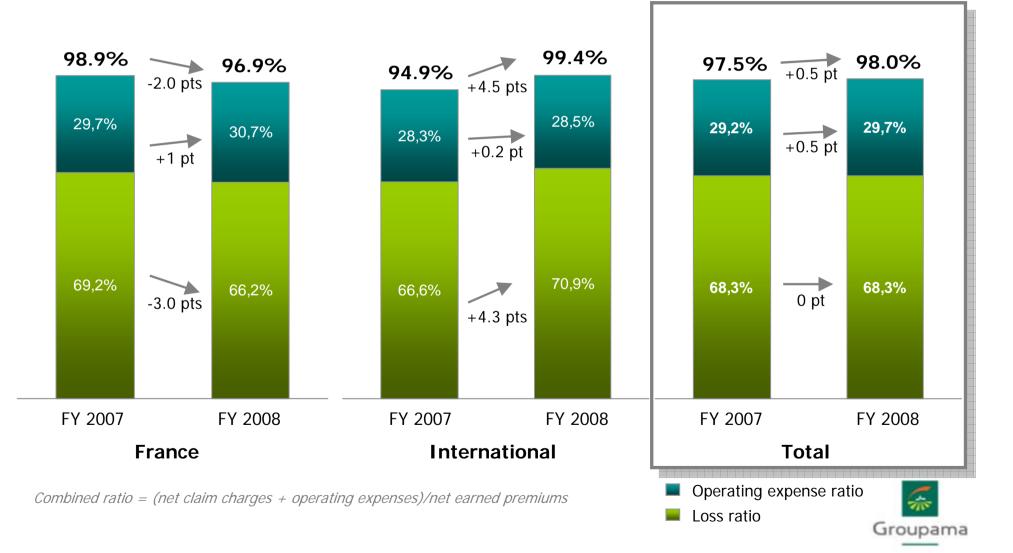


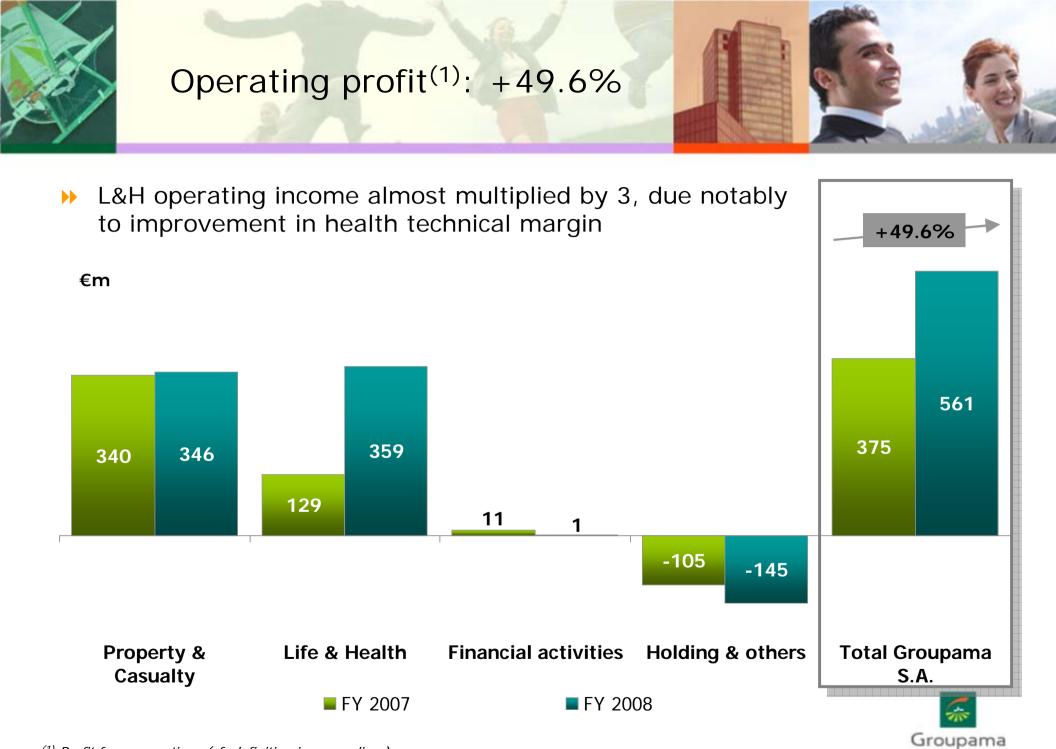


#### Technical results: stabilized P&C ratio



Very slight increase in the P&C combined ratio





<sup>(1)</sup> Profit from operations (cf. definition in appendices)



Breakdown of net income: impact of the markets turbulences



>> Net impact from financial markets turmoil under IFRS

In €m	FY 2007	FY 2008	Change
Operating profit, insurance	469	705	+50.3%
Operating profit, financial activities	11	1	NA
Operating loss, holding companies	-105	-145	-38.1%
Total operating profit <sup>(1)</sup>	375	561	+49.6%
Net realised capital gains	484	34	-€450m
Impairment losses on financial instruments	0	-138	-€138m
Gains and losses on financial assets booked at fair value	14	-147	-€162m
Other expenses and income	-80	-37	+53.8%
Net profit	793	273	-65.6% <sup>(*)</sup>

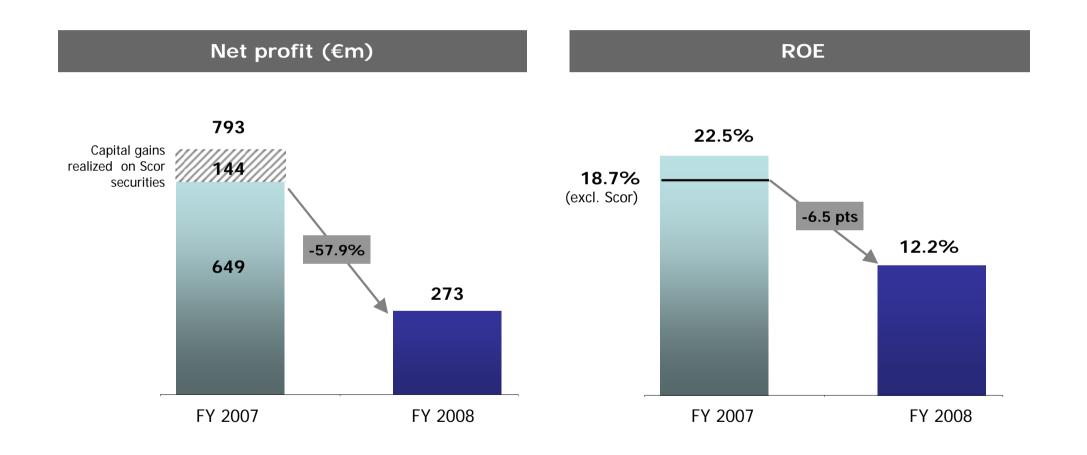
(1) profit from operations (cf. definition in appendices)

<sup>(2)</sup> after profit sharing and taxes

 (\*) Excluding €144m in capital gains from disposal of SCOR securities in 2007:
 -57.9%





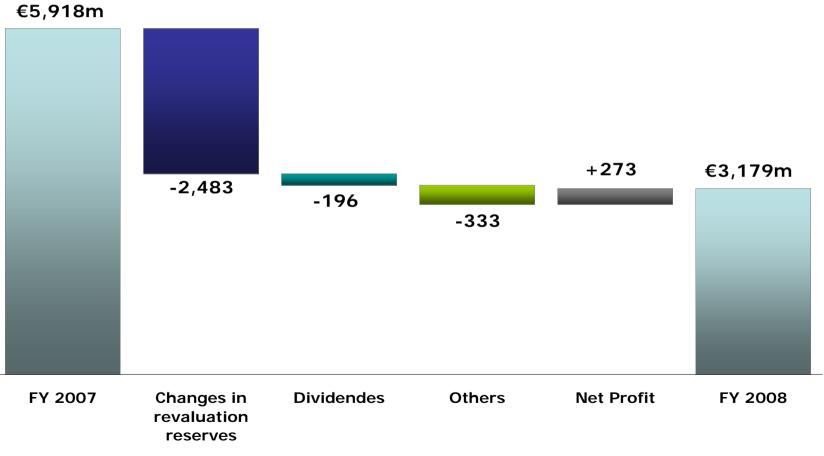






#### Change in shareholder's equity









#### EEV methodology & scope



- Groupama is reporting its EEV for the third consecutive year
  - this time, announcement simultaneously with FY 2008 results release
- Scope of valuation
  - International: Life & Health Insurance activities of Nuova Tirrena and Groupama Phoenix have been included to the international scope
  - France: increase of the calculation perimeter on Gan Eurocourtage Vie
    - » The scope of calculation covers 92% of the technical reserves of Gan Eurocourtage Vie (vs. 72% in 2007)
  - The scope of calculation on both International and French L&H activities cover ca. 93%
- Methodology and hypotheses (\*)
  - Adjustment of the swap rate curve
    - » A 70bp-translation to factor in the bonds market illiquidity
  - Smoothing of interest rate volatility curve
  - Adjustment of the equities volatility curve





## EEV: results in line with the markets decline



EEV impacted by the turmoil in the financial markets, decline in equities markets, spreads widening or trends in the interest rates curves

in €m	FY 2008	FY 2007 proforma <sup>(1)</sup>	FY 2007	Change	Change %
Adjusted net asset value (ANAV)	2,023.8	2,461.1	2,603.7	-437.3	-17.8%
Value of in force business (VIF)	718.5	2 585.6	2,405.2	-1 867.1	-72.2%
European Embedded Value (EEV)	2,742.3	5 046.7	5,009.0	-2 304.4	-45.7%

<sup>(1)</sup> 2007 proforma figures take into account changes in methodology and scope applied in 2008

#### Good technical fundamentals:

- Improvement in loss experience
- Increase in APE volumes, notably in France

in €m	FY 2008	FY 2007	Change	Change %
New business value (NBV)	41.0	62.9	-21.9	-34.8%
APE <sup>(2)</sup>	555.3	532.8	+22.5	+4.2%
NBV / APE	7.4%	11.8%	-4.4 pts	
PVNBP <sup>(3)</sup>	4,265.7	4,080.0	+185.7	+4.6%
NBV / PVNBP	1.0%	1.5%	+0.6%	

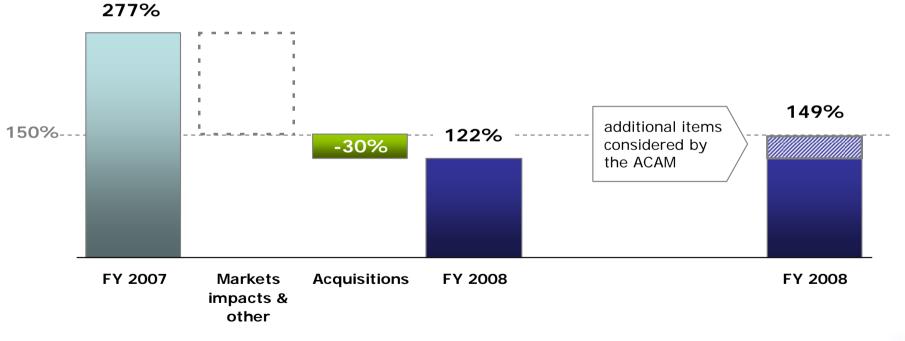
<sup>(2)</sup> APE, Annual Premium Equivalent = 10% of single premium policies and 100% of the regular premium <sup>(3)</sup> PVNBP, present value of future premiums generated by news businesses



#### Solvency margin: above the required level



- Solvency margin (Solvency I):
  - 31 December 2007: 277%
  - 30 June 2008: 215%
  - 31 December 2008: 122%







1. Revenues and earnings

### 2. Focus on Groupama's assets portfolio

- 3. 2009: perspectives and key success drivers
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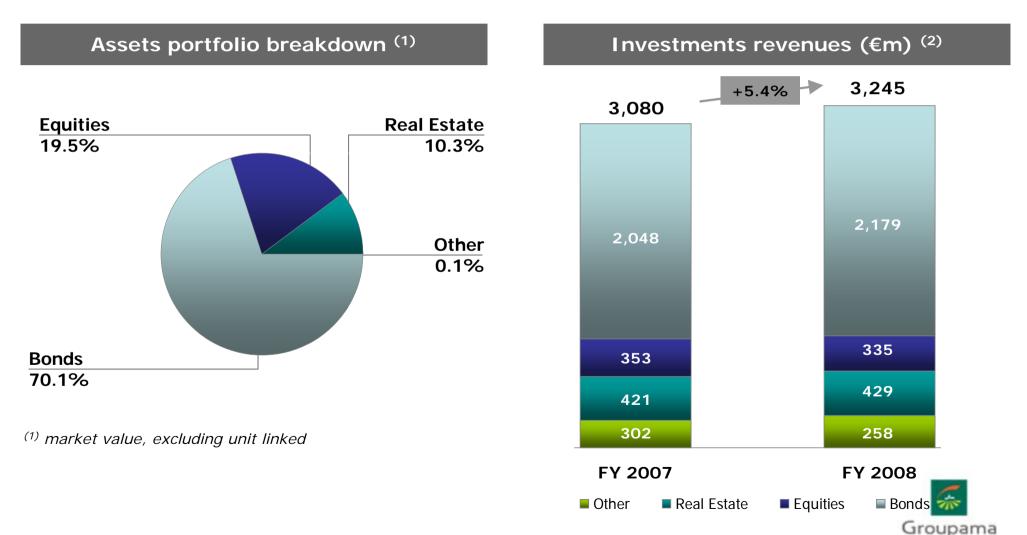




#### Our assets portfolio: breakdown and revenues



>> Despite the difficult financial markets, recurrent revenues from investments



<sup>(2)</sup> before management costs



Our assets portfolio: conservative management



- ▹ A healthy bond portfolio, 93% > A rating
- ▹ No toxic product
- Good quality although undervalued equities portfolio
  - An expected limited impact from impairments in 2008
- Top quality assets in real estate, invested primarily in Paris and its immediate surroundings
  - Paris, only region reporting more than 5% increase in real estate prices in 2008





#### Our assets portfolio: limited exposures



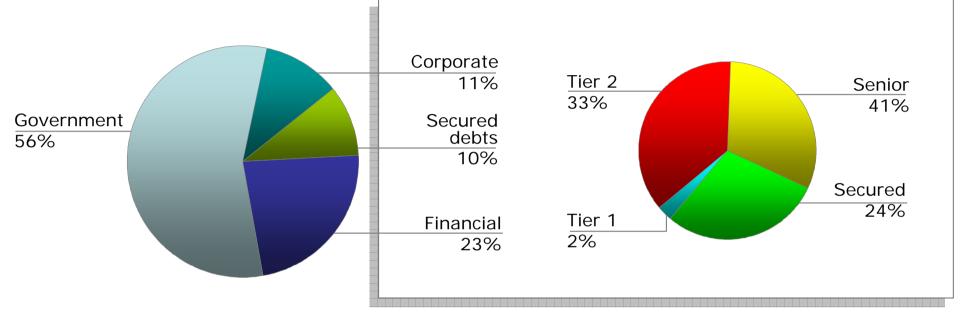
Exposures in €m	31 December 2007	31 December 2008	
US subprime	0	0	
US securitizations			
US ABS (consumer ABS)	92	85	
European securitizations			
CLO / CDO	0	12	
RMBS	467	218	
CMBS	-	23	
Monolines			
Direct (debt or equity)	0	0	
Upgraded bonds	125	90	
Lehman Brothers	Septem	ber 2008	
Equity		0	
Bonds		5	
Derivatives	1		
Madoff	December 2008		
Indirect	8		

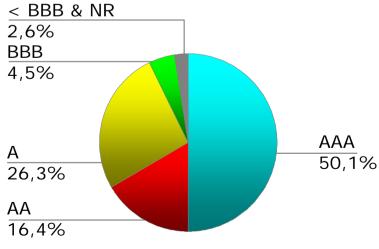




### Our assets portfolio: a healthy bond portfolio







- 93% of bonds are rated above A (98% investment grade)
- Exposure to banking debts (Tier 1) less than 0.6% in 2008



Perimeter: Groupama SA and its French subsidiaries



- 1. Revenues and earnings
- 2. Focus on Groupama's assets portfolio

## 3. 2009: perspectives and key success drivers

Conclusion





2009: we maintain the targets of our 3-year strategic plan



Strategic plan 2007-2009 :

- Groupama confirms its target on the operating profit\*
  - 2005 operating profit x 3
- A P&C combined ratio stabilized around 100%
  - 100% (+/- 2%)
- The target for revenues growth won't be achieved in the current economic environment:
  - A previously targeted 7% growth rate in overall premium income between 2005 and 2009
  - The underlying hypotheses for market growth were above the actual figures observed in 2007 and 2008
  - The relative growth performance (in comparison with the market) will be achievable







- >> A strong position in the retail market
- Development plans and budgets, launched in 2007, will be carry on in 2009
  - CAP 2008, Objectif Entreprises, Urbain

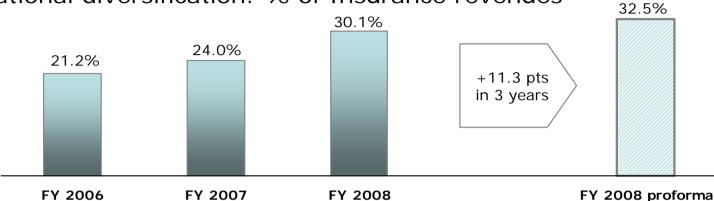
lariff policy	Groupama	Competitors
<ul> <li>Motor insurance</li> </ul>		$\rightarrow$
<ul> <li>Multi-risk home insurance</li> </ul>		
<ul> <li>Individual health</li> </ul>		

- Successful new distribution channels
- Products innovation
  - Groupama Renfort, Groupama Santé Active 2, Pay as you drive, CLIMATS





International diversification: % of Insurance revenues



- Groupama will dedicate its efforts in integrating and merging the companies recently acquired:
  - Complete the merger between the Italian subsidiaries
  - Launch the merger processes in Romania (3 entities), Hungary (3 entities) and Turkey (2 entities)
- The group will maintain an active watch for opportunities to strengthen its current key geographical platforms, to be positioned as a major potential acquirer in coming years
- At the same time, Groupama will keep monitoring for a major strategic acquisition



2009: levers of your operating profitability



- Reinforce synergies and simplify structures
  - In the international subsidiaries :
    - » Mergers between subsidiaries in 4 different countries
    - » Compliance with the group processes standards
  - In France :
    - Merger between the retail bank (Groupama Banque) and the group's bank (Finama Banque)
    - » Back-offices rationalization of Groupama's Life entities
- Pursuit of the cost cutting programme
  - IT
    - » Sharp improvement in the IT cost/premium ratio, currently in line with the sector average: from a 4.17% to a 2.07% rate in 3 years
    - » IT budget stabilized despite the increasing perimeter of the group
  - Purchases
    - » Optimization of external costs (up to 50% achieved)
  - Processes
    - » Roll-out of the Apogée project (Lean Six-Sigma) to all the Regional Mutuals and subsidiaries after the initial test phase (which occurred in 2008)
- A business model with recurrent and structurally increasing flows

Groupama



2009: efficiency in our reinsurance strategy



- A 2009 renewal programme totally placed:
  - Without the need of differentiated placements (only marginally, 0.25% of total capacity)
  - No additional shortfall
- >> Tariffs increase under control:
  - Natural events: around +10%
  - Others: +/- neutral
- Efficient Storm risk coverage
  - Major interests in a "cat. bond" set-up
    - » Price stability over 3 years
    - » Increase in the capacity coverage
  - "Klaus"
    - » As of 24 January 2009, total claims amount to €250m...
    - » ...maximum figure given our storm risk coverage





- A satisfactory solvency margin, above required level
- A group focused on integrating recently acquired entities and merging several of these
- Dividends
  - No dividend paid outside the group perimeter
- ▶ TSR
  - Groupama won't make any decision that could jeopardize its financial strength
  - Investors' best interests will be taken into account
  - Announcement as soon as possible





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### Conclusion





- >> Actions and results completely in line with the strategy announced
- A group focused on integrating its acquisitions and on the continued deployment of group risk management
- >> Capacity to generate recurring operating & cash flows in 2009
- ▹ Good level of underlying wealth remaining

#### We maintain our strategic targets for 2009





#### EEV hypotheses

- International subsidiaries: integration methodology
- Group's key figures
- Definitions





# Appendix: 2008 EEV hypotheses tables



Adjustment of the swap rate curve

••	Adjustment	of the equities	volatility curve
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Maturity	70 bp translation in the swap rate curve	
1	3.44%	
2	3.48%	
3	3.67%	
4	3.85%	
5	3.99%	
6	4.11%	
7	4.23%	
8	4.34%	
9	4.44%	
10	4.53%	
15	4.72%	
20	4.65%	
25	4.36%	
30	4.16%	

Maturity	Equities volatility 2007	Equities volatility 2008
1	19%	22%
2	20%	22%
5	25%	23%
30	29%	29%



# Appendix: Integration methodology



2008 acquisitions 2007 acquisitions 💙 closing 🛛 🧡 signing Appointment of the COO reference BP additional information Convey the group standards and drive accounting Accounting post-closing audit integration of the acquired estimate design of a detailed integration plan entity follow-up meetings . additional information and emergency backup measures to implement after the closing Analyze the financial exposure Finance post-closing audit of the subsidiary financial and ALM committees Analyze earlier the **••••••••••••••••••••••••••** first survey of the subsidiary's existing reinsurance strategy workshops reinsurance plan and prepare post-closing audit Reinsurance next year plan according to group standards reinsurance plan for the next calendar year Improve data from Due preparation of the integration and communication of the group standards Actuaries & Diligence and prepare audit of the subsidiary (group dedicated teams ) Audit convergence to group Functional **Training and implementation of roadmaps** standards Internal control Integrate the subsidiary within analyze existing processes the group's scope for internal appointment of someone locally responsible & risk control and launch major diagnosis and communication of the group standards management workshops preparation of the take-over Assist teams during transition Intersection of the warranties and mecanisms for tariffs realignments phase and prepare integration Legal & fiscal Provide expertise from the post-closing audit group legal department fiscal reporting brand recognition survey Implement group standards validation of the subsidiary's name into the subsidiary external Brand post-closing audit communication communication Accompany launching under estimate a design of signage chart and implementation in the branches Groupama identity change management and assistance -----assessment of the current management team ----workshops Organization & Design a target organizational post-closing audit Human chart create a solid and "well-knit " management team Standardize key HR processes Ressources ..... organization and talent management Complete the subsidiary's final reference BP business plan, which will be Business plan appropriation of the reference BP Fransversa approved by the group general completion of subsidiary's final business plan management IT diagnosis Convey group standards Information post-closing audit Implement the IT projects dedicatde to integration & selection of IT solutions to implement Systems meraer roll-out of selected IT solutions Take emergency measures to "Activity continuance" activity steering and emergy measures if any significant changes in business ensure the activity continuance occur after the closing workshop after the closing Define in each business line after the COO appointment, definition of "business lines" roadmaps "Business lines" the optimal organization, in-depth analysis processes and key products workshop ----projects kick-off portfolios



### Appendix: Group's key figures



In €m	FY 2007	FY 2008	Change
Revenues	14,859	16,232	+9.2% (1)
Operating profit <sup>(2)</sup>	398	661	+66.1%
Net profit	938	342	-63.5% <sup>(*)</sup>
P&C combined ratio	99.7%	98.7%	-1 pt
Equity	8,511	5,562	-34.6%
Solvency margin <sup>(3)</sup>	277%	122%	-155 pts
Gross unrealized capital gains (4)	8,335	1,161	-86.1%
Debt-equity ratio (excluding Silic)	17.1%	28.3%	+11.2 pts
Annualized ROE (excluding fair value adjustment) <sup>(5)</sup>	16.4%	9.2%	-7.2 pts (**)

<sup>(1)</sup> 9.2% on a reported basis and 3.2% like-for-like over 1H 2007

<sup>(2)</sup> Profit from operations (fc. Definition in appendices)

<sup>(3)</sup> According to Solvency I, with partial inclusion of future life insurance benefits

<sup>(4)</sup> Portions attributable to shareholders:  $\in$ 440m at end 2008 vs.  $\in$ 3.53 billion at end 2007

<sup>(5)</sup> Calculated on average equity

(\*) excluding €144m in capital gains from disposal of SCOR securities in 2007: -56.9%

(\*\*) excluding SCOR: -4.8 pts





- The consolidated financial statements of Groupama S.A. include the financial statements of all subsidiaries and intra-group reinsurance business (representing roughly 40% of the regional mutuals' revenues ceded to Groupama S.A.). The <u>combined</u> <u>financial statements of Groupama</u> include all of the Group's businesses (corresponding to the regional mutuals and the subsidiaries consolidated by Groupama S.A.).
- Profit from operations corresponds to net profit before (i) net realised capital gains or losses, impairments, gains and losses on financial assets booked at fair value in any case for the portion attributable to shareholders and after tax and (ii) non recurring items, amortization of value of business acquired (VOBA) and goodwill impairment losses all after tax.





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