

#### Introduction

#### **CREDIT HIGHLIGHTS - A LEADING MULTI-LINE MUTUAL INSURER**

#### Market-leading positions in France and 4 major international markets

- Leader across various Property & Casualty and Life & Health segments in France
- Top 10 position in non-life in Hungary, Italy, Romania and Turkey

## Balanced, diversified and comprehensive product offering

- €7.1bn premium income in P&C (52%) and €6.3bn premium income in L&H (46%) in 2015
- Comprehensive product range for individuals, corporates and local authorities

## Multi-channel distribution and development of significant new partnerships

- 3 brands, 6 distribution networks in France, each tailored to different target customers
- Innovative new partnerships recently agreed with Renault Dacia and Orange

## Solid technical and improving operating performance, with a focus on efficiency

- Stable non-life combined ratio below 100% (99.2% as of FY 2015)
- Active portfolio transformation in life, with increased proportion of unit-linked new business
- €400mm of general expense savings achieved in past 4 years

### De-risked and conservative investment portfolio

- Unhedged equity portion of total assets more than halved in past 5 years to 5.0%
- High quality fixed income portfolio (over 85% investment grade)

## Strengthened balance sheet and increased financial flexibility

- Robust solvency margin: 263% SCR ratio under Solvency II
- Successful launch of Certificats Mutualistes, qualifying as unrestricted Tier 1 under Solvency II



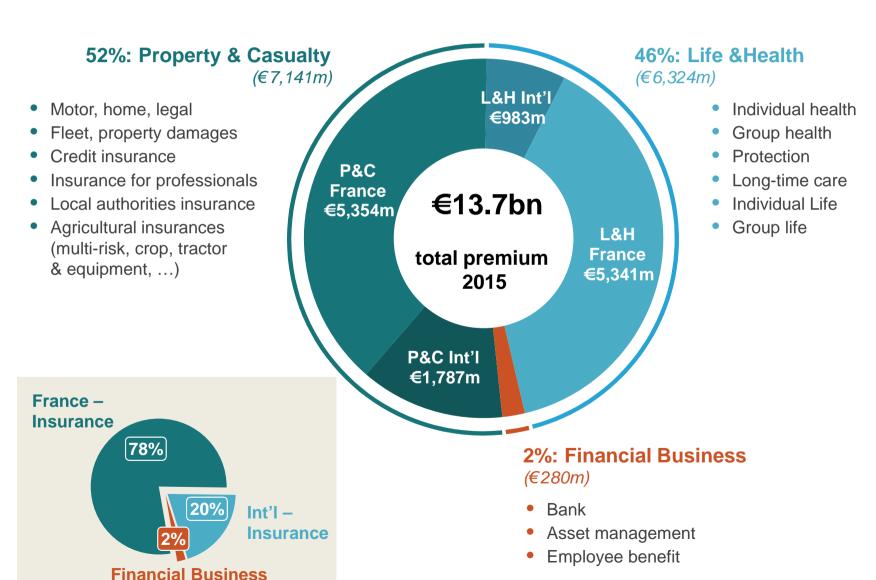
## **GROUPAMA GROUP INVESTOR PRESENTATION – May 2016**

- 1. GROUP PROFILE
- 2. STRATEGY AND ACHIEVEMENTS
- 3. FY 2015: IMPROVED EFFICIENCY
- 4. FOCUS ON SOLVENCY 2 RESULTS



#### 1.1. Multi-line insurance company

#### **BUSINESS MIX WELL-BALANCED BETWEEN P&C AND L&H**





# na – combined perimeter

#### 1.2. Leading insurer in France and internationally

#### **OUR TOP MARKETS IN FRANCE**



1<sub>ST</sub>

IN AGRICULTURAL INSURANCE

(% of total premiums)



**1** ST

INSURER OF LOCAL AUTHORITIES

(number of towns insured)



**1** ST

IN INDIVIDUAL HEALTH

(revenue)



2ND

IN INDIVIDUAL
PROTECTION
(revenue)



2<sub>ND</sub>

IN HOME
INSURANCE
(revenue)



**2**ND

IN LEGAL PROTECTION

(revenue)



**4**TH

IN MOTOR
INSURANCE
(revenue)



3RD

WEB INSURER
WITH AMAGUIZ
(number of clients)



**6**тн

ASSISTANCE COMPANY
WITH MUTUAIDE

(car assistance, travel assistance and insurance, home assistance, janitorial services, sport events)

## 8<sup>TH</sup> MULTI-LINE INSURER

3RD

Property & Casualty insurer

**12**TH

Life & Health insurer

## 7 MILLION MEMBERS AND CUSTOMERS

**25,500** EMPLOYEES



#### 1.2. Leading insurer in France and internationally

#### **INTERNATIONAL POSITIONING**

#### 4 major markets



Italy
7th insurer in non-life



**2<sup>nd</sup>** agricultural insurer **7**<sup>th</sup> insurer in non-life

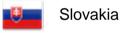


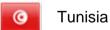
Greece



Other markets







China
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11

COUNTRIES OUTSIDE FRANCE

6 MILLION CUSTOMERS

8,000 EMPLOYEES



Hungary

4<sup>th</sup> insurer in non-life
 1<sup>st</sup> player in bancassurance with the partnership with
 OTP Bank



Romania

3<sup>rd</sup> insurer in non-life

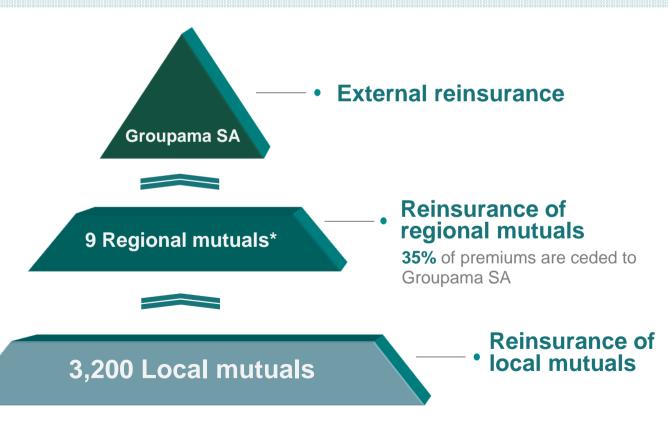


#### 1.3. Mutual insurer

#### **GROUP ORGANISATION**

- In 2004, Groupama's organisation was restructured and adapted to the Group's growth strategy with a prospect of an IPO
  - Groupama SA became the exclusive reinsurer of the regional mutuals following the dissolution of the Caisse Centrale des Assurances Mutuelles Agricoles (CCAMA)
- The law of 26 July 2013 established Groupama SA as the central body of the Group's network of regional mutuals and insurance companies

- A group controlled by elected representatives:
  - 42 000 elected representatives
  - 300,000 policyholders attending Annual General Meetings
- An internal reinsurance mechanism to spread risk and optimise the cost of protection.





#### 1.3. Mutual insurer

#### PLAN TO MUTUALISE GROUPAMA'S CENTRAL BODY

#### **Mechanism**

- Groupama SA's legal form will change from a French stock corporation ('Société Anonyme') into a mutual insurance company ('Société d'Assurance Mutuelle')
  - No new company to be created but only a change in legal form
  - Groupama SA shares, which are owned by the Regional mutuals, will be exchanged into mutual certificates
- The change, at Groupama's initiative, has to be established by law

#### Rationale

- The objective is to reaffirm Groupama's identity as a mutual insurer in order to align governance and strategy
- To give the Group's central body the same legal form and operating principles as the regional mutual, thereby strengthening the consistency of its governance
- To simplify the legal structure of the Group's organisation

#### **Limited impacts**

- The responsibilities of the central body won't change
  - Internal reinsurance mechanism will be unchanged
  - Power to exercise administrative, technical and financial control over the structure and management of the organisations within the Group, will be unaltered
- Solvency will be unchanged both at the Group's level and the central body's level
- The Group will maintain the same disciplinary and level of financial disclosure
- The transformation should be perceived as credit neutral from a bondholder perspective
  - Any payment on mutual certificates will trigger the dividend pusher mechanism

#### **Timeframe**

- We expect the law to be enacted by the end of the Summer / end of September 2016
- The transformation will be implemented within 18 months from the enactment of the law



#### 1.4. Multi-line insurer

## THREE COMPLEMENTARY BRANDS AND DISTRIBUTION NETWORKS IN FRANCE







DISTRIBUTION NETWORK	PRIORITY TARGET
EMPLOYEE NETWORK COMPRISING 3,200 LOCAL MUTUALS ACROSS 9 REGIONAL MUTUALS	General public
4 NETWORKS GAN ASSURANCES GAN PRÉVOYANCE GAN PATRIMOINE GAN EUROCOURTAGE	Entrepreneurs
REMOTE NETWORK  250 EMPLOYEES 200,000 POLICIES	Early adopters



## **GROUPAMA GROUP INVESTOR PRESENTATION – May 2016**

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#### 2.1. Introduction

#### PROFITABLE GROWTH: ACHIEVEMENT AS AT END 2015

•	Technical profitability in Non-Life		$\overline{\checkmark}$
•	Shift of business mix in Life	Strategy driven by	
•	Operating efficiency and cost reduction	PERFORMANCE	$\overline{\mathbf{V}}$
•	Asset de-risking	instead of growth	
•	Financial strength enhancement		

Since end 2011

At 31/12/2015



#### 2.2. Business highlights and key messages

#### **FY 2015: SHARP INCREASE IN NET INCOME**

- Business consistent with the strategy
  - Group premium income of €13.7 billion
  - Selective growth in France and in International markets
  - Far-reaching partnerships for the future
- Solid technical and operating performance, despite an adverse environment
  - A combined non-life ratio of 99.2%
  - An active portfolio transformation in life, with an increase in the share of unitlinked in individual savings reserves to 20.7%
  - Further control of general expenses in 2015
  - Growth in economic operating income to €163 million (+€34 million)
  - In spite of 2 events impacting the operating income: further drop in interest rates, adverse regulatory and case-law changes in Turkey
- Growth in net income to €368 million (+43%)



Groupama

#### 2.2. Business highlights and key messages

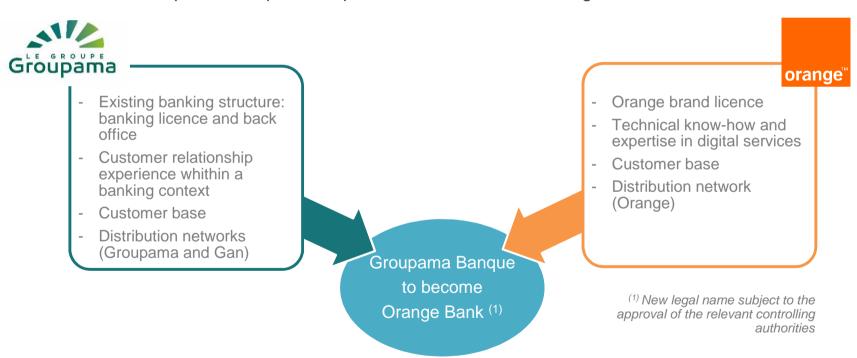
#### PARTNERSHIPS TO ADDRESS NEW BEHAVIOURS



#### 2.2. Business highlights and key messages

## GROUPAMA AND ORANGE SIGNED A PARTNERSHIP TO DEVELOP INNOVATIVE, 100% MOBILE, BANKING SERVICES

 On 22 April 2016, the agreement signed between Groupama and Orange, concludes the exclusive discussions that have been ongoing since January and paves the way for Orange to acquire a 65% stake in Groupama Banque. Groupama will retain the remaining 35%.



The completion of the transaction, which is expected during the 3<sup>rd</sup> quarter of 2016, is subject to the approval of the relevant controlling authorities.



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#### 3.1. Selective growth

#### **GROWTH OF PREMIUM INCOME**

#### **Groupama Revenue breakdown**

Premium income € million	FY 2014 pro forma	FY 2015	Variation
P&C	7,085	7,141	+0.8%
France	5,298	5,354	+1.1%
International	1,788	1,787	0.0%
L&H	6,253	6,324	+1.1%
France	5,305	5,341	+0.7%
International	948	983	+3.7%
Total Insurance	13,338	13,465	+1.0%
Financial businesses	279	280	+0.1%
Total – Groupama	13,617	13,745	+0.9%

P&C: property and casualty insurance L&H: life and health insurance

## Growth both in French (+0.9%) and international markets (+1.3%)

#### In France:

- Sharp business increases in group health and protection
- Portfolio stabilisations in both Motor and Home insurance

#### International:

 Selective growth, driven by Life & Health businesses



#### 3.1. Selective growth

#### STEERING OF THE BUSINESS MIX IN L&H

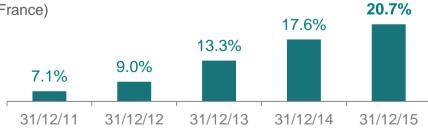
→ Major transformation in new business mix

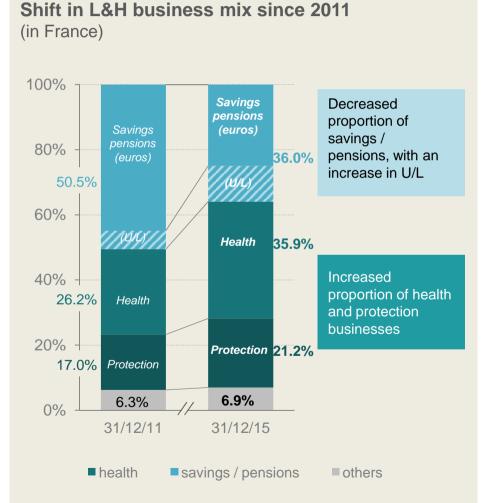
**% Unit-linked in revenue, individual savings/pensions** (France)



→ Active portfolio transformation in Life

**% Unit-linked in individual savings reserves** (France)







#### 3.1. Selective growth

## INTERNATIONAL: BUSINESS STRATEGY FOCUSED ON PROFITABILITY

#### Revenue breakdown - International insurance

€ million	FY 2014 Pro forma	FY 2015	Variation
Italy	1,596	1,600	+0.2%
Turkey	391	411	+5.1%
Hungary	313	304	-2.8%
Romania	160	181	+13.2%
Other countries <sup>(1)</sup>	276	274	0%
Total Insurance - International	2,736	2,770	+1.3%

<sup>&</sup>lt;sup>(1)</sup> Of which Greece, Portugal and Bulgaria

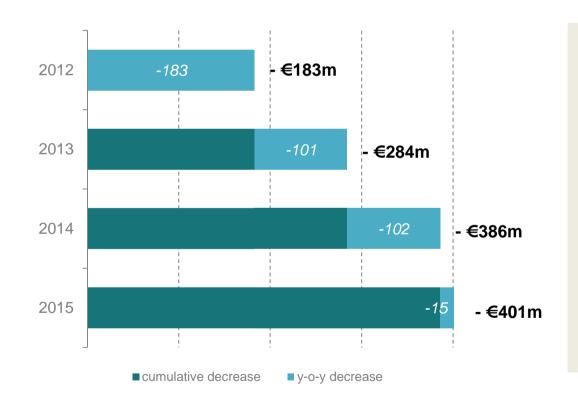
### Selective growth in International markets, driven by L&H

- +8.7% in Italy
- +5.4% in Turkey
  - -25% in MTPL
  - +10% in all businesses excluding MTPL
- +12.7% in Romania



#### **CONTROL OF GENERAL EXPENSES**

### General expense savings over the period in EUR million



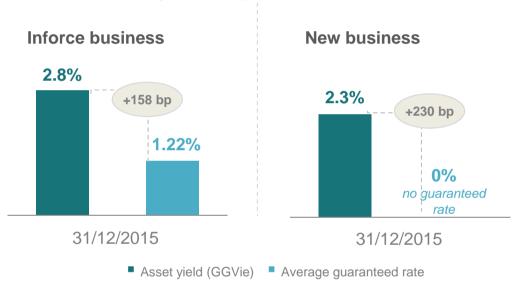
#### **Control of general expenses**

- At group level,
  - across all entities,
  - on all cost items
- €400m general expense savings between 2011 and 2015



#### L&H: GREATER BUSINESS LEEWAY

#### Financial leeway – Groupama Gan Vie



### Conservative profit-sharing rates in individual savings:

- Minimum rate of 1.60% given to policyholders,
  - up to 2.80% (bonus system based on the % of unit-linked products within the portfolio)
- Total average rate of 1.90% given to individual savings policyholders

#### **Life & Health Economic Operating Income**

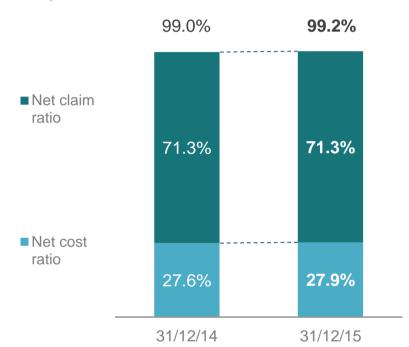
	L&H – France	L&H – International	L&H – Total
FY 2015	€120m	€32m	€152m
FY 2014	€59m	€19m	€78m

o/w impact from interest rate
-€26m
-€11m



#### P&C: STABLE PERFORMANCE DESPITE 2 ADVERSE ITEMS

#### **Groupama non-life combined ratio**



#### Stable non-life combined ratio

- Stable "attritional" claims ratio
- Improvements in both climatic and "severe" claims ratios
- 2-point impact from the low interest rate environment
- Unchanged reserving policy
- Combined ratio below 98% in France
- International non life combined ratio penalised by reserves strengthening in Turkey

Non-life combined ratio	31/12/14	31/12/15
France	98.4%	97.9%
International	101.4%	104.4%

#### **Property & Casualty Economic Operating Income**

	P&C – France	P&C International	P&C – Total
FY 2015	€152m	-€33m	€118m
FY 2014	€83m	€29m	€112m

o/w reserves strengthening in Turkey	o/w impact from interest rate
-€100m	-€108m
-	-€57m



#### SHARP INCREASE IN NET INCOME TO €368M

#### **Breakdown of Groupama net income**

In EUR million	FY 2014	FY 2015
Economic operating income	129	163
Net realised capital gains (1)	219	269
Long-term impairment losses on financial instruments (1)	-12	-26
Gains or losses on financial assets booked at fair value (1)	-59	38
Other costs and income	-20	-75
Net profit	257	368

#### (1) amounts net of profit sharing and tax

## 43% increase in net income to €368 million

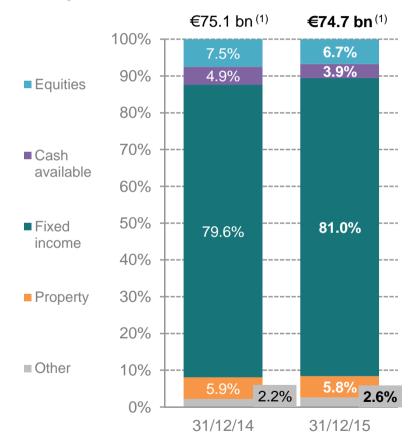
- Strengthened technical and operating efficiency:
  - increased operating income to €163m
  - despite increasing impacts from the low interest rate environment,
    - €134m in 2015 vs. €68m in 2014
- Realised capital gains on divestments of Mediobanca and Véolia Environnement



#### 3.3. Solid balance sheet

#### **ASSET BREAKDOWN IN LINE WITH THE TARGET**

#### Asset portfolio breakdown







- Increase in bond portion
- Cash portion reduced to 3.9%
- Unrealised capital gains of €10.2 billion

In EUR billion	31/12/2014	31/12/2015
Bonds	7.8	7.3
Equities	0.8	0.7
Property	2.0	2.2
Total	10.6	10.2



#### 3.3. Solid balance sheet

#### STRENGTHENED FINANCIAL FLEXIBILITY

#### **Active debt management**

2014

- Successful exchange offer and issuance of hybrid debts to institutional investors in May 2014
- Reimbursement of the total drawn amount of the existing credit facility, €650 million

2015

 Groupama SA redeemed its undated subordinated bonds for a total outstanding amount of €43 million at the 1<sup>st</sup> call date in July 2015

Shareholders equity	€8.2 billion +2%vs. end 2014		
Debt-to-equity ratio	10.2%	-1.4 pt vs. end 2014	
Fitch: Insurer Financial Strength	BBB+	Stable Outlook	

#### **Certificats Mutalistes Groupama: successful launch**

- On the initiative of the FFSAM and Groupama, the law on the Social and Solidarity Economy of 31 July 2014 (article 54) created a new funding instrument specifically dedicated to mutual organisations: the Mutual Certificate ("Certificate Mutualiste")
- This equity instrument, with characteristics very similar to equity instruments of mutual banks ("parts sociales"), aims to broaden the funding capacities of mutual insurance companies
- It provides Groupama with an opportunity to reinforce its financial strength at the Group level:
  - by issuing an instrument which qualifies as unrestricted Tier 1 under Solvency 2,
  - at a competitive cost compared with other equity instruments.
- The launch by Groupama Rhône-Alpes Auvergne of the first issue in December 2015 shows very satisfactory results.
- Other Groupama Regional Mutuals will launch their own mutual certificates next June 2016.



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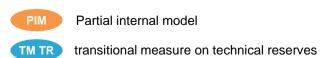
### Groupama Group

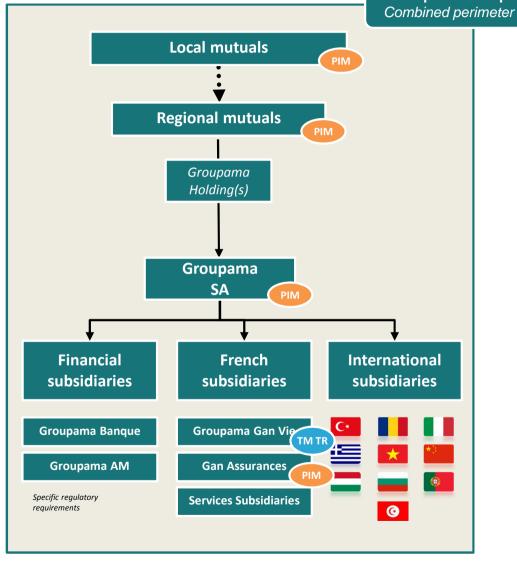
#### 4.1. Scope and methodology

#### **SOLVENCY 2: SCOPE**

Groupama will calculate its solvency 2 ratio at the Group level, in accordance with the regulatory provisions:

- On its combined scope, identical to the scope under Solvency 1
- On the basis of the Standard Formula specifications and a Partial Internal Model to calculate the capital requirement (SCR)
  - The Partial Internal Model applies to French entities
- By incorporating a transitional measure on technical reserves
  - Which applies only to Groupama Gan Vie





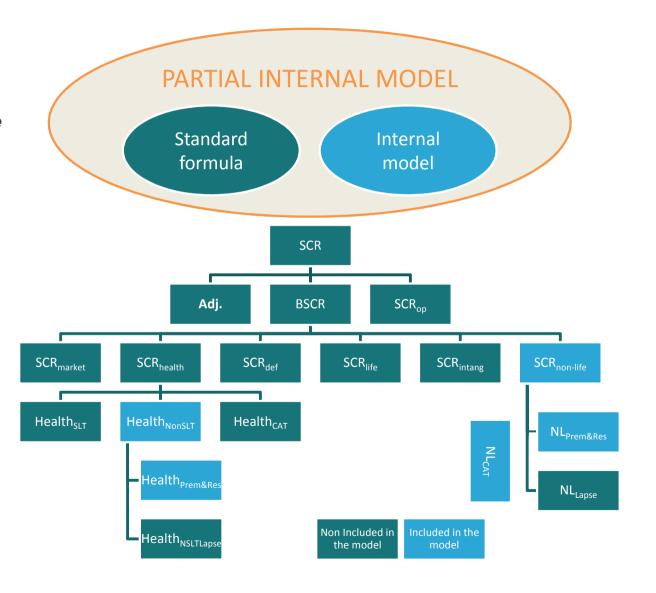


#### 4.1. Scope and methodology

#### **SOLVENCY 2: PARTIAL INTERNAL MODEL**

The Group's SCR incorporates the results of the partial internal model on the two Non-Life and Health/Life risk modules

Groupama obtained the ACPR's approval of its Partial Internal Model in November 2015.





#### 4.1. Scope and methodology

#### **MEASURES FOR ADAPTATION TO SOLVENCY 2**

• The new Solvency 2 framework leads to large increases in technical reserves and regulatory capital requirements. Consequently, Omnibus 2 was drafted, incorporating specific measures – measures of the long-term guarantees package – adapted to long-term life insurance products.

Long-term guarantee measures		Use by Groupama	Need for prior regulatory approval
Permanent measure	Volatility adjustment (art.77d)	✓	×
Permanent measure	Matching Adjustment (recital 17f, art.77b&c)	×	*
Transitional measure	On technical reserves (art.308D) (1)	✓	✓
Transitional measure	On rates (art.308C)	x	✓
Other measures			
Transitional measure	Reduced equity shock	✓	×
Transitional measure	Grandfathering of subordinated debt	✓	*

<sup>(1)</sup> Only applies for Groupama Gan vie

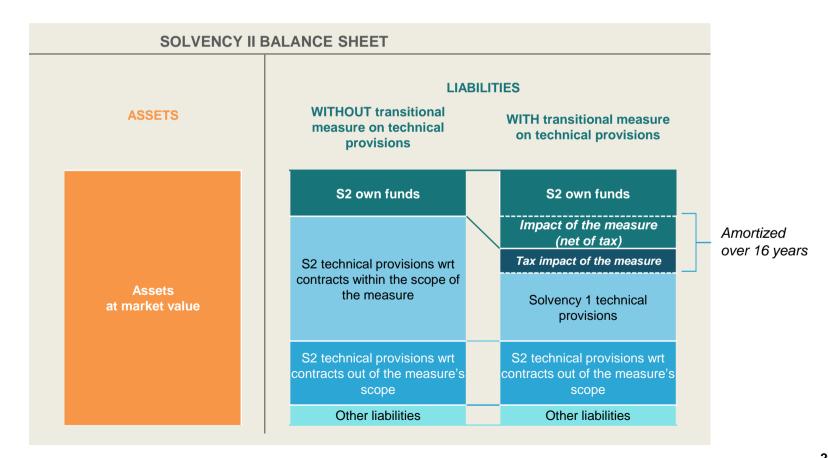
• Groupama Gan Vie submitted documentation for the application of the transitional measure on technical reserves and obtained the ACPR's approval in December 2015.



#### 4.1. Scope and methodology

#### TRANSITIONAL MEASURE ON TECHNICAL RESERVES

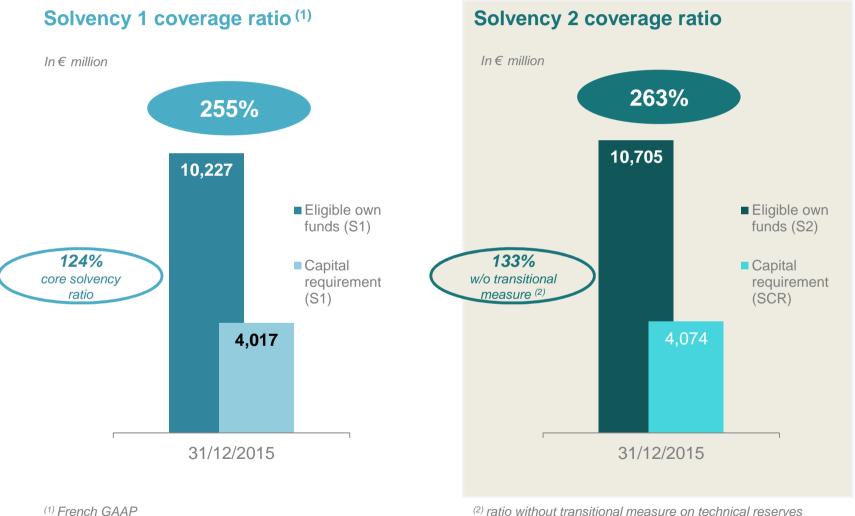
- The transitional measure replaces the Solvency II technical provisions (Best estimate + Risk Margin) with the Solvency I technical provisions. At the same time, the measure cannot result in total quantitative requirements (technical provisions + SCR) lower than those under Solvency I. The measure is implemented by homogeneous risk groups.
- The impact of the measure will be linearly amortized over 16 years





#### 4.2. Robust solvency results

#### **SOLVENCY 2 MARGIN OF 263% AS AT END OF 2015**





(2) ratio without transitional measure on technical reserves

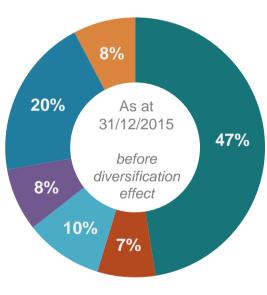
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Groupama – combined perimeter

#### 4.2. Robust solvency results

## CONTRIBUTION TO SCR BY MODULE, ELIGIBLE EQUITY AND SENSITIVITY ANALYSIS

## Contribution to SCR by risk

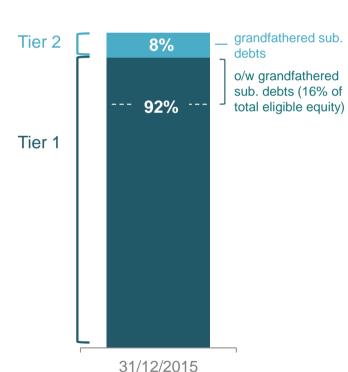


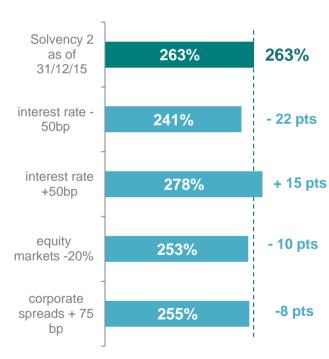
- Market risk
- Counterparty default risk
- Life underwriting risk
- Health underwriting risk
- Non-life underwriting risk
- Operational risk

#### Eligible equity (1)

(1) scope w/o financial activities

#### Sensitivity analysis

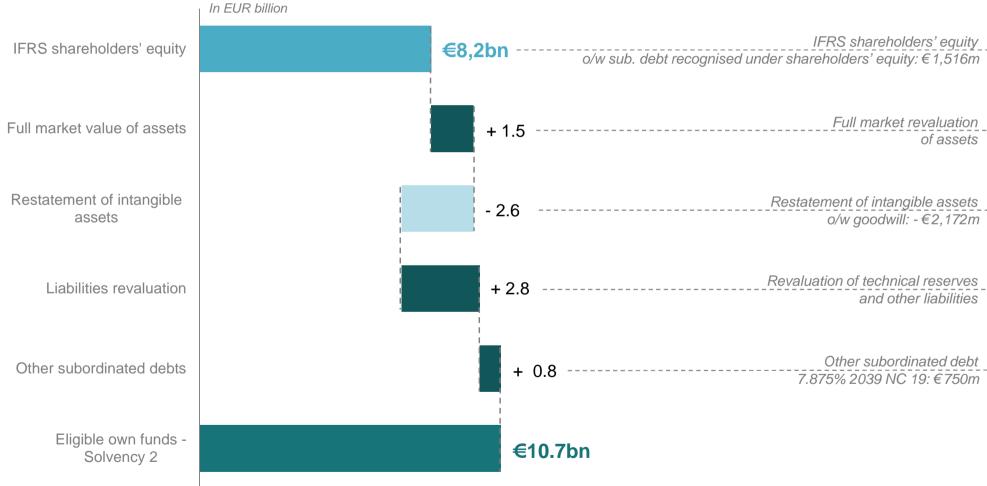






#### 4.2. Robust solvency results

#### IFRS SHAREHOLDERS' EQUITY TO S2 ELIGIBLE EQUITY





## GROUPAMA GROUP INVESTOR PRESENTATION – May 2016

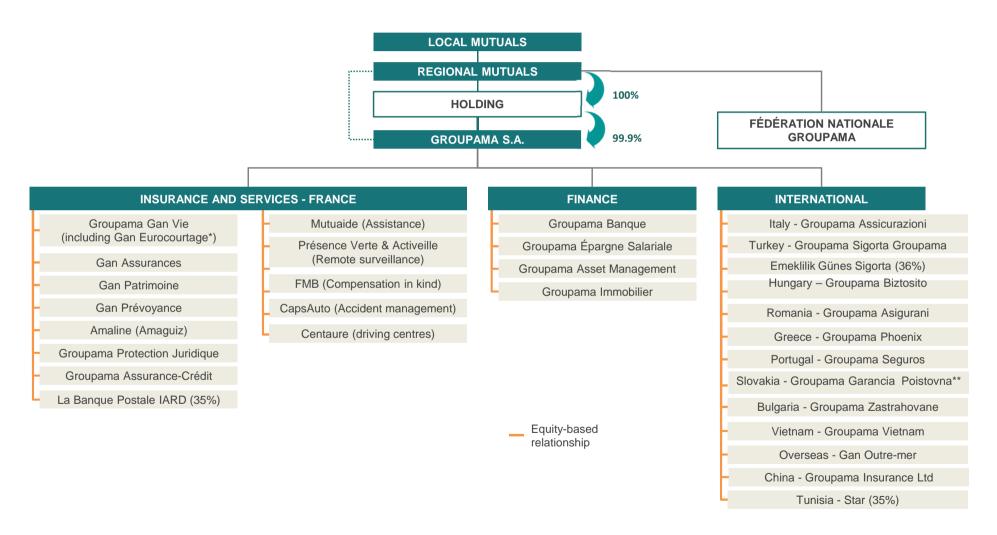
### **APPENDICES**



# oupama – combined perimeter

#### **Appendices**

#### ORGANISATION OF THE GROUP AND GROUPAMA SA





#### THE BROADEST RANGE OF OFFERS IN THE MARKET

#### **INDIVIDUALS**

#### **COMPANIES & PROFESSIONALS**

#### PROPERTY AND CASUALTY INSURANCE

#### My property

Car, home and related services (assistance, legal protection, repairs, replacements, remote surveillance, etc.)

#### My company

Professional property, liability and legal counsel, risk prevention, credit insurance, legal protection, remote surveillance, etc.

#### LIFE AND HEALTH INSURANCE

#### My family and me

Health, protection, life and savings, school insurance, assistance, personal services

#### My employees

Health, protection, unemployment insurance for corporate directors, savings and life, employee savings

#### **BANKING**

#### My bank

Day-to-day banking, loans, bank savings, wealth management

#### My bank

Day-to-day banking, loans, bank savings, wealth management

### FINANCIAL SERVICES

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#### **Groupama Asset Management**

**Groupama Immobilier** 



#### **FIXED INCOME PORTFOLIO AT 31/12/2015**

#### Breakdown by type of issuer

Market value	31/12/2015
Sovereign debts	66.6%
Corporate debts, non financial	17.2%
Financial dents	15.3%
Others	0.9%
Total fixed income portfolio	100.0%

#### Breakdown by issuer's rating

Market value	31/12/2015
AAA	5.6%
AA	41.5%
Α	12.2%
BBB	35.0%
< BBB & NR	5.7%
Total fixed income portfolio	100.0%

#### Breakdown by geographic area

Market value	Sovereign debts	Corporate debts, non financial
"Core" (France, Germany, Netherlands) • o/w France • o/w Germany	<b>53.8%</b> 52.4% 0.9%	<b>58.0%</b> 39.5% 15.4%
Other € zone countries • o/w Italy • o/w Spain	<b>39.1%</b> 24.6% 8.5%	<b>12.0%</b> 5.2% 2.7%
Rest of the world	7.1%	30.0%
31/12/2015	100.0%	100.0%

#### **Breakdown by subordination**

Market value	31/12/2015
Senior	57.7%
Covered	20.4%
Subordinated  • o/w T1  • o/w T2	<b>19.9%</b> 1.7% 11.6%
Securitizations	0.8%
Others	1.2%
Total financial debts	100.0%



#### **EQUITY PORTFOLIO AT 31/12/2015**

#### Breakdown by geographical area

Market value	31/12/2015
Europe • o/w GIIPS	<b>68.9%</b> 10.8%
North America	19.2%
Rest of the world	11.9%
Total Equity portfolio (excl. strategic shareholdings)	100.0%

#### Issuer breakdown

Market value	31/12/2015
Consumer goods, cyclical	19.4%
Industrials	15.3%
Commodities	3.7%
Energy	5.6%
Health	10.5%
Utilities	2.9%
Consumer goods, non cyclical	9.2%
Financials	19.1%
Technology	9.1%
Telecommunications	5.2%
Total Equity portfolio (excl. strategic shareholdings)	100.0%



#### PROPERTY PORTFOLIO AT 31/12/2015

#### Breakdown by geographical area

Market value	31/12/2015
Paris	78%
Business districts Paris' vicinity	19%
Province	3%
Total property portfolio (France)	100%

#### **Breakdown by nature**

Market value	31/12/2015
Commercial	69%
Residential	27%
Forests	4%
Total property portfolio (France)	100%



## GROUPAMA SA SUBORDINATED DEBT: MATURITY BREAKDOWN



Туре	Outstanding amount (€m)	Coupon	Call date	Maturity date	S2 treatment
TSSDI	416	6.298%	22/10/2017	Perpetual	Tier 1 (grandfathering)
TSR	750	7.875%	27/10/2019	27/10/2039	Tier 2 (grandfathering)
TSDI	1,100	6.375%	28/05/2024	Perpetual	Tier 1 (grandfathering)



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